

Appl. No. 09/728,195  
Amdt. dated March 9, 2004  
Reply to Office Action of December 10, 2003

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| APPLICANT:  | ELIZABETH ANN BEAMON  | ) |           |
|             |                       | ) |           |
| SERIAL NO.: | 09/728,195            | ) | ART UNIT  |
|             |                       | ) | 2643      |
| FILED:      | November 30, 2000     | ) |           |
|             |                       | ) | EXAMINER: |
| FOR:        | UTILITIES MODULE FOR  | ) | Tran,     |
|             | PROACTIVE MAINTENANCE | ) | Quoc D.   |
|             | APPLICATION           | ) |           |

I hereby certify that this correspondence is  
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Number 703-872-9106 on March 9, 2004

SHEILA SIMEONIS  
Quoc D. Tran 3-9-04  
signature date

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

Applicant respectfully requests entry of the following amendment and remarks  
contained herein in response to the Office Action mailed on December 10, 2003.  
Applicant respectfully submits that the amendment and remarks contained herein place  
the instant application in condition for allowance.